



OPERATING RULES OF SELF-SERVICE STORAGE BOXES

Operator:

CUBESAVE a.s., Having its registered office at Švábky 52/2, 180 00 Prague 8 – Libeň, Czech Republic, Company ID: 070 17 901, Tax ID: CZ07017901, Registered in the Commercial Register at the Municipal Court in Prague, Section B, File 23368

Contact telephone 601 110 110, www.cubesave.cz

I.

1. These Operating Rules regulate the conditions of using the Operator's self-service storage boxes and they are an integral part of each individual contract of using a self-service storage box.
2. The self-service storage boxes are intended for short-term storage of luggage without the participation of the Operator's staff. The customer is obliged to familiarize himself/herself with the wording of these Operating Rules, including the technical manual for handling the locking system of the storage boxes and the instructions for the use of the storage boxes that are stated directly on each set of storage boxes, and to observe them in full. By using the storage box, the customer agrees to these Operating Rules and he/she voluntarily accepts them.
3. The storage boxes are not accessible during these hours of the day: everyday 0:00 am until 4:00 am because lobby of train station is closed for public.

II.

1. In the storage boxes it is possible to store only the luggage which, in terms of its size, weight and shape, corresponds to the size of the storage box and which, by its contents, cannot cause damage to the property of the Operator or of third parties.
2. The storage box does not perform the function of a safe box or a classical safe and it is not intended to store valuable items. The customer bears full responsibility for the contents of the baggage stored in the storage box.
3. It is prohibited to store especially the following items in the storage box:
 - a. precious metals and articles from precious metals, coins, precious stones, jewellery,
 - b. cash, credit cards, securities, savings books, personal and travel documents,
 - c. items of artistic, historical or collector's value,
 - d. firearms, cutting and stabbing weapons, explosives, pyrotechnics, self-inflammable and volatile substances, poisonous, caustic or otherwise dangerous substances, narcotics and psychotropic substances,
 - e. food and other perishable materials,
 - f. live and dead animals, biological tissues, anatomical parts, plants,
 - g. contaminated or wet objects, objects causing abhorrence and objects which, by their nature or packaging, may cause damage to the health, to the environment or to the property of the Operator or of third parties.





4. The customer acknowledges and agrees that the Operator, a State Authority or a State Office is authorized to open the storage box or the luggage stored in it at any time for safety reasons and for the reasons of protection of life and health.

III.

1. The customer chooses the size of the storage box (S, M, L or a BIKE box) and the storage time in the storage box (up to 6 hours or up to 24 hours) on the touch screen of the storage boxes set. According to the chosen storage box size and storage time, a specific price for using the box will be displayed for the customer. The customer is obliged to pay the price of using the storage box in advance by a contactless credit card or by mobile phone.
2. The current price list of storage boxes of all sizes for all storage times is stated directly on each storage box set and also on the Operator's website.
3. After the price has been paid for the use of the storage box, the customer chooses a specific box, which will then be opened for him/her. After the luggage has been put into the storage box, the system generates a unique PIN code to allow the storage box to open. The customer has the option to provide his/her email address or mobile phone number to which his/her PIN will be sent in case he/she does not remember it.
4. The storage time starts running by paying the price for using the storage box, placing the baggage in the storage box and closing the storage box. The storage terminates at the moment of the opening of the storage box by the customer, or by the Operator under the conditions stated in Article IV of these Operating Rules.
5. During the storage time the customer is entitled to open/enter the storage box that he/she has chosen and paid, and this even repeatedly, without the chosen storage time being terminated.
6. In the event that the customer fails to keep the storage time chosen and paid by him/her, he/she is obliged to pay up the price for the storage time corresponding to the price for the storage time in the given time zone (in case of failure to keep the storage time of up to 6 hours, the surcharge is 6 additional hours and in case of failure to keep the storage time of up to 24 hours, the surcharge is 24 additional hours). Any surcharges caused by the non-observance of the storage period are due before opening the storage box and picking up the luggage. Without paying the surcharge, the storage box cannot be opened.
7. The longest possible storage time is 60 hours.





8. After picking up the luggage from the storage box, the customer is obliged to check whether he/she has left anything in the storage box and that the storage box has not been polluted or damaged. If the customer discovers that the property of the Operator has been damaged, he/she is obliged to inform the Operator immediately on the telephone number 601 110 110.
9. In case the customer forgets the PIN code enabling to open the storage box, it is necessary to contact the Operator on the telephone number 601 110 110.
10. When opening the storage box by the Operator's service technician, the customer is obliged to prove his/her identity with a valid personal document featuring the photograph (an identity card or a passport), to describe the contents of the items deposited in the box and subsequently to sign a receipt in which he/she undertakes to compensate for any damage which could result from handing out the luggage to an unauthorized person. The customer is obliged to pay a fee of CZK 500,- for the action of the service technician.
11. Tax receipt is sent automatically to the client's email, if the client does not enter the email during the transaction, it can be sent at any time upon client's request.

IV.

1. If the luggage is not picked up from the storage box by the customer within 60 hours after the expiration of the storage period, the Operator is entitled to open the storage box, including the opening of the luggage stored in it, to make a protocol on the contents of the storage box and to transfer the contents of the storage box to the Operator's storage premises, with the exception of perishable items, which the Operator is entitled to dispose of immediately (and this fact is noted in the written protocol). The customer is obliged to pay the Operator a fee of CZK 500,- for the opening of the storage box and for the transfer and storage of the contents of the storage box in the storage premises of the Operator.
2. The customer is obliged to pay the Operator a fee of CZK 400,- for each commenced 24 hours, starting from the storage of the items in the storage premises of the Operator, for storing the items taken out of the storage box and stored in the storage premises of the Operator.
3. The customer's right to take over the stored items from the Operator's storage premises is applied with the Operator at the address of: Švábky 52/2, 180 00 Prague 8 - Libeň, Czech Republic, during the opening hours, i.e. from 9:00 a.m. to 3:00 p.m. The deposited items shall be handed over by the Operator to the customer after the customer has proven his/her identity with a valid personal document featuring a photograph (an identity card or a passport), after he/she has specified the items that





were deposited in the storage box and after he/she has paid the Operator the fees specified in these Operating Rules.

4. The Operator shall store the uncollected luggage in the Operator's storage premises for a maximum of 7 days. After 7 days elapsing, the Operator is authorized to dispose of the uncollected baggage at the expense of the customer. The Operator reserves the right to donate the luggage and its contents to a charitable institution.

V.

1. The customer shall be liable to the Operator for any damage resulting from improper handling of the storage box or its equipment, forcible opening, intentional damage, or the placing of items in the storage box which are prohibited by Article II of these Operating Rules.
2. The Operator shall be liable to the customer for the loss, damage or destruction of the baggage stored in the storage box only in cases of an expertly identified incorrect or insufficient function of the locking mechanism of the storage box, and this up to a maximum of CZK 50.000,-. This responsibility, however, does not apply to the items the placing of which in the storage box is prohibited in accordance with Article II of these Operating Rules.
3. The Operator shall not be liable to the customer for the loss, damage or destruction of the luggage, or for its contents, in the case of objects the storage of which in the storage box is prohibited pursuant to Article II of these Operating Rules, nor for an unauthorized opening of the storage box of a customer who did not act in the determined manner when closing the storage box or who provided the PIN enabling the opening of the storage box for a third party.
4. The Operator bears no responsibility for missed takeoffs, departures, starts, loss of revenue, profits, market position, customers, reputation and opportunities. The Operator also bears no responsibility if it fails to meet its obligations to the customer due to force majeure.
5. The legal relations resulting from the use of the Operator's self-service storage boxes are governed by the Czech law. Any disputes arising in connection with the use of the Operator's self-service storage boxes fall within the competence of the Czech courts.

VI.

These Operating Rules enter into force and become effective on 1 June 2018.

